# **REVIEWS**

# Effects of problem-based learning on nurse competence: A systematic review

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**Received:** September 16, 2016 **Accepted:** October 23, 2016 **Online Published:** November 25, 2016

**DOI:** 10.5430/jnep.v7n4p67 **URL:** http://dx.doi.org/10.5430/jnep.v7n4p67

#### **ABSTRACT**

**Objective:** The aim of this review was to examine studies for evidence of the effects of problem-based learning on the competence of nurses in clinical practice.

**Methods:** A 5-step systematic review was undertaken as follows: defining the review question, setting the review objectives, searching databases to identify relevant studies between 1999-2009, selecting studies according to set criteria, and extracting and analysing the data. A primary review of 2,815 abstracts led to the selection of 11 studies, identified from a search of eight databases. By consensus review these were narrowed down to five studies: one quantitative and four qualitative. Using the Joanna Briggs SUMARI (System for the Unified Management, Assessment and Review of Information) programme, data were analyzed by meta-synthesis of the qualitative studies and a narrative summary of the quantitative study.

**Results:** Five studies (two from the USA; two from South Africa; one from Canada) met the inclusion criteria. From the evidence it was found that problem-based learning (PBL) had positive effects on nurse competence. The most commonly identified competencies include problem-solving, critical thinking, self-directedness and independent practice. PBL is instrumental in equipping nurses with leadership skills and the ability to provide high level, quality patient care.

**Conclusions:** Problem-based learning has positive effects on the development of nurse competence. Supervisors in clinical practice are generally positive about graduates' competence and are inclined to place them in a leadership position in clinical areas.

Key Words: Problem-based learning (PBL), Competence, Nurse competence, Systematic review

#### 1. Introduction

Over time, the term "competence" has enjoyed different meanings as a result of the work various scholars. Competence is usually associated with successful performance at an expected level. One of the earliest writings define competence as the "state of having the knowledge, judgement, skills, energy, experience and motivation required to respond adequately to the demands of one's professional responsibilities".<sup>[1]</sup> Educational approaches to achieve desired levels of competence are continuously changing, swopping traditional teaching methods with newer, more progressive ones such as project-based learning, problem-based learning, the flipped classroom and many more. What is not known is whether and how newer methods contribute to the development of nurse competence.

Since the introduction of problem-based learning (PBL) more

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than 40 years ago, the competence of nurses in relation to the use of PBL in nurse education is not fully understood. Past reviews have focused on defining what the core competencies of nurses should be during and after their studies. Such core competencies can be described as the ability to apply within a particular profession, the knowledge, abilities, skills, attitudes, values, reasoning and judgement that are required of professionals to perform effectively and competently.<sup>[2,3]</sup> It is thus mandatory for all nurses to be competent in the delivery of care to patients, using safe and acceptable protocols and methods.<sup>[4]</sup>

However, there is a growing concern about nurse competence—nurses' knowledge levels and skills are said to be lacking at the practical level, which in turn affects their practice and their skills. [5] Bradshaw and Merriman [6] agree that in the last twenty years nurses in the United Kingdom (UK) were found to be deficient in clinical skills. Limitations in nurses' knowledge and its effect on clinical practice demonstrate the gap between knowledge and clinical practice, which begs the question about improved ways of learning in order to bridge this gap. In view of this and an increasing demand for nurses and other health professionals who are self-directed and workplace-ready, progressive curriculum approaches such as PBL have been variously adopted by nursing and medical schools worldwide.

Nursing students who have been exposed to a PBL curriculum are often described as professionals who are competent in the clinical setting from the start of their nursing career, and may even exhibit higher levels of competence compared to their non-PBL peers.<sup>[7]</sup> This implies that the gap between knowledge and clinical practice could be decreased by using problem-based learning. There are thus two questions that need to be answered in order to know whether nurses are competent in the delivery of care: Are nurses who are educated using a PBL approach able to do this? Does problembased learning actually bridge the gap between knowledge and skills by developing specific competencies? There have been many reviews regarding problem-based programmes in medical education, but limited research has been conducted in the field of nursing.<sup>[7]</sup> Research on the effects of PBL on nurse competence, in particular, is very limited. The aim of this review was to examine studies for evidence of the effects of problem-based learning on the competence of nurses in clinical practice.

#### 2. METHODS

A systematic review was undertaken to identify relevant studies that had been conducted in the field of PBL and the development of nurse competence. A 5-step process was

adhered to as follows:

#### 2.1 Review question

The review question was formulated based on a search for topics and on questions raised in conversations with stakeholders in nursing education. Through this, an interest developed in problem-based learning and how it affects nurse competence. An initial literature search was undertaken to determine whether any previous systematic reviews had been conducted on the effects of PBL and specifically, the effects on the development of nurse competence. None were found, thus a need was identified to undertake a systematic review to answer the review question: "Is there supporting evidence that problem-based learning has any effect on nurse competence?"

#### 2.2 Review objectives

The objectives of this systematic review were to:

- Describe the effects of problem-based learning on the development of nurse competence.
- Describe the competencies most commonly identified in the literature associated with problem-based learning.

#### 2.3 Study identification

The identification of studies involves the systematic searching of relevant electronic databases. In order to ensure inclusivity the search included both published and unpublished studies. Furthermore, the reference lists of relevant studies were hand-searched for any other relevant studies that may not have been identified. An initial search of MED-LINE and CINAHL (see Table 1) was conducted over a three-month period using the search terms: "problem-based learning", "nurse competence", "nurse competencies" and "nursing competencies". During the initial search only the titles of the studies were considered and where the titles were unclear, the abstracts were considered. The search terms were refined to include "nursing" and "competence" to conduct a secondary search (see Table 2) of the following databases:

- MEDLINE (PUBMED including MeSH)
- CINAHL
- JBI (JBI Database of Systematic Reviews and Implementation Reports)
- SABINET (for published and unpublished studies)
- EBSCO Host-ERIC
- Cochrane Library
- · Google Scholar

Table 1. Initial search of databases and number of studies

Database	Search term	Number of studies
	Problem-based learning	4484
	Problem-based learning nursing	759
	Problem-based learning nurse	377
MEDLINE (PUBMED)  I I I I I I I I I I I I I I I I I I	Nurse competence	9149
	Problem-based learning nurse competence	16
	Problem-based learning 4484 Problem-based learning nursing 759 Problem-based learning nurse 377 Nurse competence 9149	16
	Problem-based learning nurse competencies	17
	Problem-based learning	4779
	Problem-based learning nursing	739
	Problem-based learning nurse competence 16 Problem-based learning nurse competency 16 Problem-based learning nurse competencies 17 Problem-based learning 4779 Problem-based learning nursing 739 Problem-based learning nurse 75 Nurse competence 9149	75
CINAHL	Nurse competence	9149
	Problem-based learning nurse competence	178
	Problem-based learning nurse competency	29
	Problem-based learning nurse competencies	23

Table 2. Secondary search of databases and number of studies

Database	Search term	Number of studies		
	Problem-based learning	7026		
MEDLINE (PUBMED)	Problem-based learning nursing	1072		
	Problem-based learning nurse	545		
	Nurse competence	15337		
	Problem-based learning nurse competence	223		
	Problem-based learning	0		
	Problem-based learning nursing	0		
JBI	Problem-based learning nurse	0		
	Nurse competence	0		
	Problem-based learning nurse competence	178		
	Problem-based learning	13		
	Problem-based learning nursing	0		
SABINET	Problem-based learning nurse	0		
	Nurse competence	0		
	Problem-based learning nurse competence	0		
	Problem-based learning	1041		
	Problem-based learning nursing	2		
EBSCO HOST–ERIC	Problem-based learning nurse	385		
	Nurse competence	1		
	Problem-based learning nurse competence	148		
	Problem-based learning	172		
	Problem-based learning nursing	0		
COCHRANE LIBRARY	Problem-based learning nurse	0		
	Nurse competence	0		
	Problem-based learning nurse competence	10		
	Problem-based learning	2470		
	Problem-based learning nursing	799		
GOOGLE SCHOLAR	Problem-based learning nurse	1100		
GOOGLE SCHOLAK	Nurse competence	11500		
	Problem-based learning nurse competence	504		
	Problem-based learning any effect on nurse competence	275		

The initial and secondary search of databases produced a total of 72,591 references. The search strategy and study selection is illustrated in Figure 1.

# 2.4 Study selection

Study selection describes the methods that enable eligible studies to be included according to their relevance and, in the process, it avoids any duplication. [8] Study selection was done firstly, according to the title of the study, followed by reading the abstracts, and lastly, by reading the full text. Studies were selected based on the following inclusion criteria:

- Published and unpublished studies for the period 1999-2009
- Studies that utilized a PBL programme in the education of nurses at entry level into the profession
- Studies that considered nurses one year after graduating from a PBL programme

- Studies that considered cognitive and psychomotor competencies of the qualified nurse
- Studies that were published in the English language

A total of 2,815 abstracts were read by the primary reviewer. Where the abstracts seemed sufficient to meet the inclusion criteria, the reviewer read the full paper. Most studies were not included due to either their titles or abstracts not meeting the inclusion criteria or after critical appraisal, due to the methodological quality of the study. Once selected, the studies were captured in the Joanna Briggs SUMARI (System for the Unified Management, Assessment and Review of Information) programme, [9] consisting of a Qualitative Assessment Review Instrument (QARI) and a Meta Analysis and Statistics Assessment Review Instrument (MAStARI). Primary analysis was done by the primary reviewer resulting in 11 studies (n = 11) eligible for the review-several of these were duplicated across databases (see Table 3).

**Table 3.** Duplication of included studies across databases

No	STUDY	CINAHL	COCH- RANE	ERIC	GOO- GLE	JBI	MED- LINE	PUB- MED	SABINET
1	A comparison of competence between problem-based learning and non-problem-based graduate nurses	<b>V</b>			<b>V</b>			<b>V</b>	
2	Competence of accelerated second degree students after studying in a collaborative model of nursing practice education	√			<b>√</b>		V	V	
3	Competence of newly qualified registered nurses from a nursing college				$\checkmark$			$\checkmark$	
4	Critical thinking ability of new graduate and experienced nurses	$\checkmark$			<b>V</b>		$\checkmark$	$\checkmark$	
5	Employer perceptions of knowledge, competency, and professionalism of baccalaureate nursing graduates from a problem-based programme	V			$\sqrt{}$		<b>√</b>	$\sqrt{}$	
6	Influence of training experience of Makerere University medical and nursing graduates on willingness and competence to work in rural health facilities				<b>√</b>			V	
7	Problem based learning – "bringing everything together" a strategy for graduate nurse programmes				$\sqrt{}$			<b>V</b>	
8	Problem-based learning and clinical practice: the nurse practitioners' perspective				$\sqrt{}$			$\checkmark$	
9	Problem-solving competency of nursing graduates	$\checkmark$			$\sqrt{}$		$\sqrt{}$	$\checkmark$	
10	The competence of nursing graduates from problem-based programmes in South Africa	$\checkmark$			<b>√</b>		$\checkmark$	$\checkmark$	
11	The effect of teaching method on long-term knowledge retention	$\checkmark$			$\checkmark$		$\checkmark$	$\checkmark$	
	NUMBER OF STUDIES PER DATABASE	7	0	0	11	0	6	11	0

These studies, six qualitative and five quantitative, underwent independent, critical appraisal by the primary reviewer and co-reviewer using the Joanna Briggs critical appraisal checklists for qualitative and quantitative studies. After appraisal and reviewer consensus five studies (n = 5), one quantitative

and four qualitative studies, were included in the final review.

# 2.5 Data analysis

Data were analysed by meta-synthesis of the qualitative studies and a narrative summary of the quantitative study. Data

were extracted from the studies only if they met the inclusion criteria. Data were reviewed by the primary reviewer and then by the co-reviewer against the checklists and relevant data were then extracted using packages from the Joanna Briggs for further analysis. The extraction sheets used were for both qualitative and quantitative data analyzed (QARI and MAStARI respectively).<sup>[9]</sup> From these programmes the

reviewer and co-reviewer independently extracted the data from the studies and made comments. The reviewers extracted the findings from the data analyzed and formed summaries. From the summaries of the studies, categories were formed, which lead to synthesized findings of the systematic review.

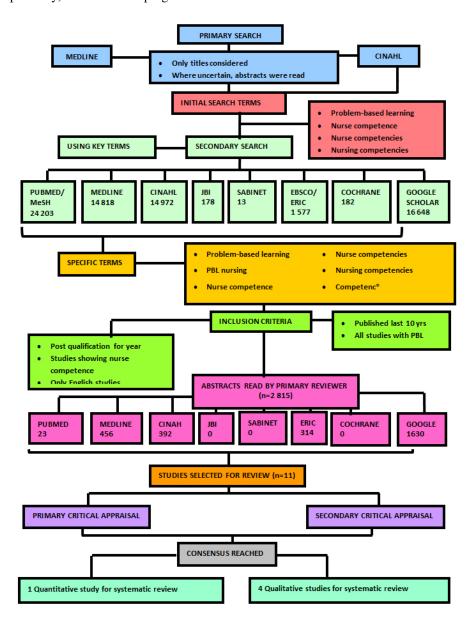


Figure 1. Search strategy and study selection

#### 3. RESULTS

Of the five studies that were included, two were conducted in South Africa, two in the United States of America and one in Canada; the majority (n = 4) were qualitative studies. The results of the systematic review provided a complete record of all the studies assessed for quality and validity pertaining to the systematic review.

#### 3.1 Meta-synthesis results

The four qualitative studies contributed to a meta-synthesis where data were extracted from the four studies and 14 relevant findings were identified and merged into four categories. The four categories were reorganized into two main synthesized findings (see Figure 2).

THEMATIC FINDING	CATEGORY	SYNTHESISED FINDING
A new generation of nurse	F 1' 6 4 4	Supervisors are generally positive about PBL
Level of practice	Feelings of contrast	graduate competence Some supervisors of PBL graduates had negative
Levels of problem-solving		comments about the graduates but most were positive.
Shades of gray		-
All-encompassing	Character distri	PBL has positive effects on nurse competence
Journeying	Changing thinking	Graduates from a PBL programme were able to take on a leadership role and make decisions
Problem-solving strategies		more easily. They showed cognitive and competence and high levels of practice.
Positive incident results		
Potential to lead us into the future	Name amostice	vanponaro ano mga so va co pravaco.
Still rough around the edges	Nurse practice affirmation	
Supervisors' perceptions		
We want them to succeed		
Freedom	Coming high	
Respondents' feelings	Soaring high	

**Figure 2.** Results of meta synthesis

The studies detailed the effects of problem-based learning on nurse competence. The evidence showed that problem-based learning, generally, has a positive effect on nurse competence, which in turn produces a nurse who is able to produce quality patient care. PBL produces a new generation of nurses who are skilled in problem-solving, critical thinking and leadership that contrasts their practical skills, which were found to be variable particularly in certain contexts. PBL graduates show higher levels of cognitive competence than those from non-PBL programmes and are thus able to function at a higher level of practice. Table 4 presents a summary of the qualitative findings.

#### 3.2 Narrative report of quantitative study

Since there was only one quantitative study<sup>[13]</sup> selected for data extraction and analysis a meta-analysis could not be done. The study was reviewed and the results were presented using a narrative summary. This study clearly showed that graduates felt they were competent to practice from the outset, but recognized downfalls in certain nursing domains such as psychomotor skills. After six months of practicing in the workplace, all levels of competence increased and the graduates could practice with ease and could demonstrate competence at all levels, including cognitive and psychomotor areas. This was attributed to the graduates having been exposed to a PBL programme.

#### 4. DISCUSSION

In this systematic review, both qualitative and quantitative studies were considered for inclusion. Five studies were included in the review and their findings summarized. From the final qualitative results, there were two synthesized findings from the four emerging categories:

# 4.1 Employers to supervisors are generally positive about PBL graduates' competence

# Feelings of contrast

This category was synthesized from four thematic findings in the studies analysed. These findings include: "a new generation of nurse", "level of practice", "levels of problem-solving" and "shades of gray". These findings describe the feelings of both the practitioners who have a PBL background, and their immediate supervisors while working in the clinical area. Described as "shades of gray" graduates felt that even though they knew what needed to be done in practice, things were never clear cut; however, at the same time PBL equipped them with the skills needed to find answers and solutions.<sup>[7]</sup> The evidence also shows that PBL enables practitioners to anticipate a problem based on their own assessment of a situation and to act on it with insight - this was termed "levels of problem solving" and "levels of practice". [7,11] Williams and Day<sup>[12]</sup> showed that graduates from a PBL programme who had practiced skills and established leadership roles in the clinical area could be identified as having behaviours of a "new generation of nurse".

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**Table 4.** Main findings of qualitative studies

Study	Design	Sample/ Participants	Data collection	Rigor	Data analysis	Main findings	Level of evidence
Uys, Van Rhyn, Gwele, Gwele, McInerney, Tanga <sup>[7]</sup>	Qualitative, evaluation study, descriptive and comparative in nature.	Purposeful sampling. Graduates from four universities in South Africa offering PBL programmes and three conventional programmes in the same provinces. n = 49	In-depth interviews with graduates and their supervisors.	One researcher coded first set of data & developed guide for coding. Second researcher reviewed coding of first group of respondents. The two researchers worked together on first coding and taught others process. Rest of researchers met to discuss coding before final coding done and report written.	Each researcher analyzed the data of one group and developed categories.	PBL graduates tend to function at a higher level and are able to cope in the clinical setting.	2
Chikotas [10]	Qualitative, phenomenolo gical exploration	Purposeful sampling. Snowball effect, criterion-referenced sampling. Graduates from two universities in United States of America. n = 13	In-depth, individual interviews. Interview guide using open-ended, semi-structur ed questions.	Member checks done twice.	Constant comparative method to determine key themes and patterns which were coded and compared to make categories.	PBL has a positive effect in the practical environment for nurse graduates showing psychomotor competence.	2
Uys, Van Rhyn, Gwele, McInerney, Tanga [11]	Qualitative, evaluation study, descriptive and comparative in nature.	Purposeful sampling. Graduates from four PBL schools and four non-PBL schools working in the same province. n = 128	Interviews with open-ended questions, all interviews recorded and transcribed verbatim.	Triangulation of sources by interviewing graduates & their employers. Interviewees were from different university & different researcher transcribed the recorded tapes.	Each researcher analyzed the data of one group and developed categories.	PBL graduates are able to problem-solve better than graduates from a non-PBL background, showing cognitive competence.	2
Williams and Day <sup>[12]</sup>	Descriptive, qualitative study using focus groups	Purposeful sampling. Snowball effect – asking nursing faculty to identify from six to eight graduates from a PBL programme. n = 53	Focus groups – 10 in total	A research assistant managed the focus groups. Both researcher & research assistant met at the end of the interviews to discuss changes to interview guide, and verify key points for validity.  All interviews were taped and transcribed.	Independent review of transcripts and audio tapes done by both researcher and assistant. Then used coding to get categories and eventually themes.	Graduates from a PBL programme have essential qualities of a competent nurse.	2

The evidence suggests that graduates from a PBL background are able to identify and describe incidents better than non-PBL graduates.<sup>[7,11]</sup> This resulted in problem-solvers who are competent in the clinical environment. Graduates felt confident that PBL gave them the skills necessary to acquire knowledge when confronted with clinical problems, which allowed them to become competent in both psychomotor and cognitive components of competence. [10] Supporting evidence suggests that PBL is a method that facilitates clinical problem-solving, skills development, critical thinking and communication, and that PBL could be linked to graduate satisfaction.<sup>[14]</sup> PBL also produces graduates who are disciplined and professional, have an assertive attitude, know how to problem solve, are advocates to their patients and are life-long learners. Several authors<sup>[7,10,15]</sup> concur that problem-based learning is an educational design that allows for the active participation of students and encourages problem-solving and critical-thinking skills. This motivates learning and promotes teamwork, which in turn has a positive effect on competence ensuring a continuously developing and improving nursing professional.[15]

#### 4.2 PBL has positive effects on nurse competence

# 4.2.1 Nurse practice affirmation

Nurse practice affirmation is based on six thematic findings. These findings include: positive incident results, the potential to lead us into the future, still "rough around the edges", supervisors' perceptions and desires for them to succeed. All the findings in this category confirm nurse competence in practice.

The graduates from the PBL programmes were found to have more positive incidents and outcomes in practice than the non-PBL graduates as they were able to overcome barriers they face. They were more likely to learn from an incident, which had a positive effect on their thinking patterns, in turn resulting in practice affirmation.<sup>[7,11]</sup> PBL graduates were also described as "still rough around the edge" as they lacked a few fundamental skills, which they were expected to possess in the first months of practice. From the supervisor's perspective, they were labelled as "task-orientated" due to the fact that they could only focus on the task at hand.<sup>[12]</sup> PBL graduates were found to be more comfortable in their

knowledge base than in their clinical skills and were therefore often described by supervisors as lacking in the clinical area, but quickly learnt to improve.<sup>[12]</sup>

# 4.2.2 Changing thinking

This category encapsulates how nurses' thinking processes constantly change and adapt to changing patient and practice circumstances. The findings are described as: "allencompassing", "journeying" and "problem-solving strategies". All the above describes a nurse who has a PBL background and when in a clinical setting, takes all aspects of the patient's life into consideration, allowing the practitioner to manage the patient holistically. This kind of thinking was termed "all-encompassing".[10] A nurse from a PBL programme is able to move from one point to another by using problem-solving skills and is able to reach sound clinical decisions about patients;[10] this aspect of competence is described as "journeying" from one point to the next. This represents a nuanced view that PBL contributes to the development of individual practitioners who are self-directed, who can problem-solve and can make decisions in the clinical area. Uys et al.[11] describe nurses from a PBL background as having "problem-solving strategies" in their suite of competencies, which include using people skills, improvising where necessary, suggesting policy changes, assertiveness and knowing how to access help and resources when needed.

PBL graduates are able to assess, diagnose, treat and manage a patient by approaching the patient holistically, which involves looking at all the facts presented and drawing a conclusion.[10] In this regard PBL is said to increase knowledge and skills in all the steps of the nursing process. [10,16] PBL graduates use people skills to argue or negotiate when communicating with others, which make them leaders in the clinical area, allowing them to make decisions in various situations and showing their assertiveness in a positive manner.[11] PBL graduates are found to possess excellent leadership abilities, which include being advocates for their patients. They can communicate well with the multidisciplinary team, be assertive when needed, prioritise and treat patients correctly, are accountable for their actions and lastly, they are able to conduct research to add to their knowledge and share it with others.<sup>[12]</sup> Similarly, PBL is said to be effective in improving attitudes towards learning, and has an effect on clinical skills and knowledge development and their ability to impart knowledge. [12, 15]

# 4.2.3 Soaring high

Based on two findings, "freedom" and "respondents' feelings", this category describes how PBL nursing graduates are able to pursue knowledge at a higher level and with greater independence. Nurses felt that they had the ability to pur-

sue knowledge as independent, self-directed learners, and that they were at no point reliant on anyone to provide them with information or to guide them to knowledge sources. [10] PBL allows the graduate to practice in the clinical area with full autonomy and freedom due to the knowledge base they have gained during PBL. Uys et al. [11] describe the "respondents' feelings" where the majority of the PBL graduates felt content with the incidents that they had described in the clinical areas of which they were part. The incidents the graduates described provide them with positive feelings and good outcomes for their patients, and demonstrate a degree of reflective practice. [11]

PBL enables a nurse to practice as an independent, self-directed individual, who is able to conduct research and find answers using various means and resources, and make decisions based on evidence. PBL graduates participate in active learning, which in turn nurtures their critical thinking ability and enables them to investigate and discover other options available when problems are encountered in the clinical area. They are able to think critically due to their exposure to PBL, and this enables them to give quality patient care and makes them leaders in the clinical area. Turthermore, PBL is a superior and effective educational approach to prepare competent and skilled practitioners and promote long-term retention of knowledge and skills throughout their learning experience.

Results from the quantitative study showed that experiences gained throughout a PBL programme enabled the participants to utilize reflective thinking skills in clinical practice and concluded that there was a relationship between PBL experiences and participants' perceived competence to practice as professional nurses.<sup>[13]</sup> PBL is also explicated as a method to develop problem-solving skills and critical thinking, and has an effect on nurses' clinical work and thus patient care.<sup>[15]</sup> In a 2006 study of a sample of nursing graduates in Canada, the structure and process of PBL was acknowledged as instrumental in them meeting the entry-level competencies.<sup>[18]</sup>

#### 5. CONCLUSION

This review provides evidence that problem-based learning does have an effect on nurse competence, with positive effects outweighing the negative. Nurses exposed to PBL are independent, self-directed, reflective individuals, who become leaders in the clinical area. In light of PBL graduates being task-oriented and low on practical skills, they achieve higher levels of functioning at a holistic level of care sooner than their non-PBL counterparts. The evidence shows that PBL graduates are able to undertake research and find answers to questions, allowing them to gain knowledge at any stage of their career development. Problem-based learning

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prepares nurses to make decisions and solve problems in a systematic manner, which ultimately benefits patients and ensures quality, holistic care of patients.

In addressing the review question there is supporting evidence that problem-based learning has positive effects on nurse competence, both cognitive and psychomotor. Problem-based learning is useful in nursing education programmes as there is supporting evidence of its development of competencies such as problem-solving, critical thinking,

communication, self-directedness and leadership. Supervisors in the workplace are generally satisfied with PBL nurses' level of practice and adaptability in changing circumstances. By engendering these competencies, a PBL approach in nurse education may help to bridge the gap between theory and clinical practice.

#### CONFLICTS OF INTEREST DISCLOSURE

The authors declare that they have no competing interest.

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