# Situational Teaching of Emergency Language Curriculum Constructs

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## Abstract

In the situation of sudden disasters, linguistic communication became a key part of disaster research. Both China and the West emphasized the importance of disaster education, and the development of emergency language courses in universities has become an important concern in the above context. This study constructs an emergency language course based on the situational teaching theory to improve the emergency language competence of Chinese university students. Firstly, the curriculum was designed using the situational teaching method, based on which the 4 units of the emergency situation design were used to prepare the draft of the curriculum. Then the content validity of the curriculum was reviewed by experts, finally form the capability indicators of emergency language talent and the simulation-oriented emergency language curriculum.

Keywords: emergency language, situational teaching, curriculum, talent capability indicators

## 1. Introduction

In situations where natural or man-made disasters occurred, O'Brien et al. (2018) introduced the concept of crisis translation, argued that clear, timely and accurate information was the strategic and operational key to an effective response to disasters. It is evident that language is a matter of life in emergencies and disasters, and thus barriers to and effective methods of communicating linguistically in disaster contexts were a central concern of current disaster research, practice and policy (Uekusa, 2019). The New Crown epidemic as a public health emergency brought normal social processes to a virtual standstill and drastically changed people's lives, including their linguistic lives. As part of language life, emergency language services had received unprecedented attention (Li, 2020; Feldhege et al., 2021; O'Brien, 2019; Shen, 2020; Zheng, 2020). The lack of high-quality emergency language service talents, the lack of the necessary emergency knowledge reserves and the emergency rescue practical training experience (Cai, 2020; Li, 2020; Teng, 2020; Xiong et al., 2023) and the lack of understanding of industry terminology which made it difficult to carry out the work independently (Liu & Lei, 2019), had all exposed the imperfections in the mechanism and system of the emergency language service. The lack of emergency language service personnel training that should increase the construction efficiency of emergency language courses and other problems. Disaster education can be integrated with other disciplines, one of which is language learning (Ramadhan et al., 2019). In order to acquire the ability to respond to disasters, disaster education in universities is essential for raising awareness and taking action on disaster preparedness among students (Boon & Pagliano, 2014). Therefore, Li (2021) suggested that it was very important to educate on emergency language services for universities, including vocational colleges should also paid attention to using their majors to educate on emergency language services that there should be a professional development of emergency language and an establishment of emergency linguistics, which should be remedied as soon as possible.

In August 2021, the Ministry of Education of China approved Beijing Language and Culture University to independently set up the major of "international language service" under the first-level discipline of foreign language and literature. The language service which has been discussed for many years in the academia, officially entered into the academic education system of the institution, which means that the discipline of emergency language and the curriculum have really entered into the stage of history. Wang et al. (2020a) pointed out that, for universities, foreign language disciplines should practically think about and adjust their disciplines and professional settings in terms of

actual needs, set up additional language service majors and cultivated emergency language service talents. Li (2021) proposed that in universities, majors can incorporate emergency language into their course content or even into their training specifications, which is a viable approach to curriculum building. Emergency language curriculum is an emerging course, in terms of training objectives, emergency language service volunteers are now the main force of the national emergency language service. The recruitment, training, use and evaluation of the emergency language workforce can help to improve the competence of the emergency language service (Teng, 2021). Therefore an in-depth discussion on the competence indicator's of the emergency language service personnel was possible to propose the evaluation criteria of the emergency language service personnel and the specific content of the emergency language competence.

Cai (2020) pointed out that emergency language can only produce qualified emergency language service reservists if emergency language teaching was carried out in relevant fields in language teaching. Therefore, the inclusion of situational pedagogy in emergency language curriculum was considered an effective method of teaching foreign languages. So far, emergency language research is an emerging field, from the related literature, most of the concerns are focused on the necessity of emergency language services for public emergencies, mechanism construction, strategy analysis and other macro-level, for emergency language education and training of emergency language personnel is slightly involved in the content of emergency language education and training of emergency language personnel, but the design for emergency language curriculum is only at the recommendation stage, and there is little research on specific course design (Chen, 2021). In addition, in undergraduate education, situational teaching was more often used in mathematics, fine arts, and biology courses, but none of the existing foreign language teaching was also interspersed with teaching content such as emergencies and language, or typical scenarios and language (Cai, 2020). Emergency language service is mainly for the emergencies, with the suddenness of time and the complexity of the environment, so the emergency language teaching means that the students have relatively limited opportunities to complete the learning in the real environment. The "emergency language service classroom theory + practice teaching" model is a teaching training carried out by teachers in simulated situations and under pre-determined conditions, which is applicable to the application of contextual teaching methods and cultivate emergency language talents.

## 2. Theoretical Framework

Brown et al. (1989) were the first to propose a definition of situational teaching and learning, argued that knowledge learning was best carried out in context, learning independently of context was meaningless, so students should be involved in activities in different disciplines in order to solve the problem of inert, de-contextualise knowledge that students are unable to promote to the real world. Lave and Wenger (1991) proposed a "theory of situational teaching and learning", which elaborated on situational teaching and learning, argued that learning consisted of a combination of learning agents, activities and the world, and that the social aspects of learning were easily overlooked, suggested that learning usually took place in the context of activities that involved problems or tasks, other people, a particular environment or cultures. The learning environment provided a framework for specific learning activities to guide and support learners. Contu and Willmott (2003) critically analyze the coherence, acceptance and diffusion of "situated learning, suggested that learning should be achieved using community practices, that learning embedded in social and physical environments was more effective than non-situated learning. Furthermore, they described learning as the process of organisational culture can be knowledge-acquiring and challenging.

In the specific teaching and learning process, teachers often used the activities and tools of situation, that was artificially simulating real social environments in the classroom and mimicking the situation followed by instructional design to enable learners to acquire knowledge by embedding the themes into their ongoing experiences and allowing them to live the themes in the context of real-world challenges (Binti Pengiran & Besar, 2018). Therefore, situational teaching required teachers to combine teaching content with experiential learning activities (Ajani, 2023). Meanwhile, second language acquisition required a more realistic environment, but most learners were not in a position to be in such an environment, which the reason why required teachers to artificially create an environment for second language learning and communication (Zhang et al., 2018).

Emergency languages are Chinese, foreign languages, ethnic languages, dialects, sign languages and so on, used for rescue and relief operations or crisis communication during sudden-onset natural disasters, accidents and catastrophes, public health incidents, and social security incidents (Cai, 2020; Wang et al., 2020b). Given that

emergency language services are geared towards the generation of emergencies, the suddenness of time and the complexity of the environment dictate that the opportunities for students in an emergency language course to be able to complete their learning in an authentic environment are relatively limited. So it is the pedagogical training carried out by the teacher in controlled environments and pre-determined conditions while simulating emergency situations that can make up for the objective limitations of the conditions to a certain extent (Li & Pan, 2021). Therefore, in this study, based on the classification of "emergencies" in the Emergency Response Law of the People's Republic of China issued by the China National People's Congress (2007), emergencies are classified into natural disasters, accidents and calamities, public health incidents and social security incidents in four situational teaching units. Teachers are required to determine the main language teaching of English in emergency situations in order to help students master emergency language knowledge and develop emergency language skills.

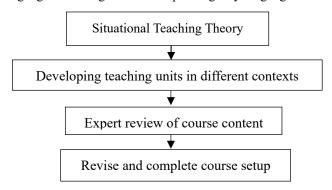


Figure 1. Research Framework for Emergency Language Courses in Context

As shown in Figure 1, in the process of curriculum construction, due to the special nature of the emergency language course that the context cannot be truly recovered, this study adopts the situational teaching method for curriculum design, which is based on the classification of "emergencies" by China National People's Congress (2007): natural disasters, accidental disasters, public health events and social security events, the study designed 4 situational teaching units, then constructed the course content from the teaching objectives, course units, teaching methods and activities, finally established the final draft of the teaching content through expert review.

# 3. Methodology

This study adopts the situational teaching method for curriculum design, based on which the four units of emergency situation design are used to prepare the first draft of the curriculum, and the content validity of the curriculum construct is reviewed by the experts, so as to form the competence index of emergency language talents and the emergency language curriculum oriented by situational simulation.

# 3.1 Experts' Validity of the Course Objectives

Li & Pan (2020) suggested that the indicators for cultivating emergency language talents at the undergraduate level of universities contained the following elements: solid language application skills, good intercultural communication skills, relevant professional knowledge and professionalism. Accordingly, the curriculum construction of the emergency language talent cultivation system mainly focuses on the following 3 aspects: solid language skills, excellent cross-cultural communication skills and complete emergency professional knowledge. Taking into account the actual situation of undergraduate training for Chinese university students, this study positions the competence indicators of emergency language courses into 3 modules: emergency language application competence, emergency professional knowledge competence and emergency language communication competence.

## 3.1.1 Emergency Language Application Competence

Language application competence is at the core of emergency language services (O' Brien & Federici, 2020), the emergency language application competence mainly refers to the comprehensive ability to use the emergency language in an emergency situation (Wang & Liu, 2022). Therefore, in order to cope with the risk of disasters caused by multilingual barriers, more b/multilingual speakers should be trained, multilingualism should be taught in the educational process and multidirectional communication programmes should be developed (Uekusa & Mattewman, 2023). It is also widely recognised by disaster researchers that although the best disaster management and recovery practices are inclusive, they are still dominated by English in academia (Hua & Li, 2021). Based on the dominance

of English as the language of disaster and the national context of China, this course deals with the language of emergency response focusing mainly on Chinese and English communication and application skills.

## 3.1.2 Emergency Professional Knowledge Competence

Multilingual education is both an inter-linguistic discipline and belongs to an intercultural cross-discipline (Uekusa & Mattewman, 2023). In the prevention and control of this new coronary pneumonia outbreak, volunteers from language majors had little knowledge of the medical field and had to turn to professionals on the spot for emergency response (Teng, 2020; Zheng, 2020). Therefore, the work of emergency language services belongs to the professional field service, which needs the composite talents of "language + profession" (Bourrier, 2018). As an inter-professional discipline, in order to cultivate composite talents to meet the needs of complex emergency situations, emergency language personnel should be trained to master the professional knowledge of the relevant service areas, to use the working language and language technology.

## 3.1.3 Emergency Language Communication Competence

Research on disaster language and communication suggested that research related to verbal communication and how it occurs after a disaster was critical (McKee, 2014). Culture and language are also inseparable, and a mixture of language knowledge and culture is the focus of language teaching and learning (North & Piccardo, 2016). So it has always been the case that cultural factors, as indicators of competence developed by students, should also be attached to the teaching of the four skills of language teaching: listening, speaking, reading, and writing (Kramsch, 2013). Good intercultural communicative competence can help develop emergency language service providers' sense of inclusion, help them adapt to and resolve conflicts that may be brought about by multiculturalism more quickly, reduce communicative biases or misunderstandings, which maximise the satisfaction of communicative competence, including emergency professionalism and intercultural communicative competence is necessary in emergency language courses.

## 3.2 Experts' Validity of the Curriculum Content

The curriculum content was selected by means of a purposive sampling of a sample of experts, and content validity was assessed by 5 experts, from pedagogy, emergency management training, foreign language teaching professions and emergency service teams. Their personal details are provided in Table 1.

| Expert | Gender | Education | Profession       | Professional title  | Teaching age | Work unit   |
|--------|--------|-----------|------------------|---------------------|--------------|-------------|
| 1      | male   | Doctor    | education        | Professor           | 35           | university  |
| 2      | Female | master    | curriculum       | Associate professor | 15           | university  |
| 3      | Male   | Master    | manage           | Professor           | 20           | university  |
| 4      | Male   | Doctor    | Education manage | Associate professor | 15           | university  |
| 5      | Male   | scholar   | rescue           | -                   | 10           | Rescue team |

Table 1. Experts Invited to Validate the Emergency Language Curriculum

After the feedback from the 5 experts, the study followed the 5 experts' opinions and refined the task "Advice on going out during an epidemic as a community service worker" in the second lesson of "Public Health Emergencies" in Unit 1 to "People who go out" in order to make it more relevant to the actual situation and bring more thoughts to the students. Refinement of the term "people who go out" and thus the contextual situation is more in line with the actual situation, that can provide students with more food for thought.

In the Unit 2 "Emergency Natural Disasters", the second lesson "Emergency Service Providers Provide Emergency Filing for Floods" consider that the introduction of the scenario is followed by a written assignment to the group that requires the students to work on the scenario in a collaborative learning format; In addition, sudden natural disasters including other severe weather conditions such as hurricanes, blizzards, lightning, mudslides, and other weather can be provided to students outside of the classroom for contextual expansion, which can help students learn more about natural disaster terminology, the conditions in which they occur, and emergency preparedness.

The course on "Terrorist Attacks" in Unit 3 "Social Security Emergencies", has fewer real-life scenarios that are difficult to resonate with students and put them into context. So it should be introduced over a longer period of time,

using a video or other means of contextual introduction.

In Unit 4 "Sudden Accident Disaster", the second lesson suggests modifying the "aircraft crash emergency rescue" part, because the aircraft crash survival rate is low, the real situation is relatively small. So the emergency services in the aircraft crash is more in the face of the families of the passengers, which can be changed to "appease the family members of passengers in an aircraft crash as an airport staff member", so that the situation is more realistic, and can also test the emergency professionalism and communication skills.

The teaching contents were modified and improved based on the revised opinions of experts. The teaching units was refined after the experts' revisions were consolidated, culminating in a formal lesson plan for the 4 units of the emergency language course. All the experts agreed that the 8 selected disaster situation were common, the teaching objectives were well-designed, the setting of the situational tasks was close to the teaching objectives, the disaster situation was integrated into the typical tasks of the curriculum of emergency language, college students' emergency language ability had improved, knowledge transfer and training ability had been achieved, and moral cultivation had been realized.

## 4. Results

## 4.1 Objectives of Emergency Language Curriculum

This study builds on previous research by synthesising the requirements of crisis communication and translation, professional knowledge skills and professional staff literacy in emergency language courses (Bourrier, 2018; Hunt et al., 2019; Li & Pan, 2020; Uekusa & Mattewman, 2023). As shown in Table 2, this study divides the talent training objectives into the above 3 modules, that is 3 first-level talent competency modules, each module is subdivided into 10 second-level talent competency indicators.

| Talent competency modules                         | Talent competency indicators  |  |  |
|---|---|--|--|
|   | A1. Ability to apply English language fluency in critical situations.   |  |  |
| A. Emergency Language<br>Application Competence   | A2. Ability to apply Chinese language fluency in critical situations.   |  |  |
|   | A3. Ability to interpret proficiently in English in critical situations.  |  |  |
|   | A4. Ability to translate in English in critical situations.   |  |  |
|   | B1. Ability to source, process and share information in crisis situations   |  |  |
| B. Emergency Professional<br>Knowledge Competence | B2. Ability to acquire basic knowledge of first aid and protection, and to maintain good psychological quality and resilience in crisis situations. |  |  |
|   | B3. Ability to be familiar with relevant national policies and legal knowledge  |  |  |
| C. Emergency Language<br>Communication Competence | C1. Ability to maintain a sense of perspective, service and responsibility in emergency response processes.   |  |  |
|   | C2. Ability to work as a team, integration and interpersonal skills in dealing with crisis events.  |  |  |
|   | C3. Ability to familiarise oneself with the knowledge of local customs and culture.   |  |  |

#### Table 2. Emergency Language Talent Capability Index System

#### 4.2 Context-simulation-orientated Emergency Language Curriculum

In tasks that do not reflect real-life activities have a negative impact on the development of students' language knowledge (Ozverir & Herrington, 2011). In contextual pedagogy, setting situations include real scenarios or scenarios that help students to imagine, or teachers use real things to simulate scenarios (Binti Pengiran & Besar, 2018). In the language teaching classroom, students who are subjects of contextual pedagogy perceive that participation in multilingual tasks enables them to identify communication barriers resulting from language use related to culture, interlocutor, situation and context and to develop intercultural communication (Galante, 2022). In conclusion, based on the cultivation of students' language application ability, language knowledge ability and language communication ability, it is divided into 4 units and 8 contextual tasks according to the emergency situation, in order to realise the cultivation of 10 competence indicators for students' emergency language service talents.

#### 4.2.1 Unit Content

The unit design model allows for linking knowledge within a discipline, identifying appropriate assessment methods

as well as planning relevant teaching and learning processes to develop students' problem solving skills in authentic contexts (Bowen, 2017). Therefore, this study divides emergency language emergencies into 4 situational teaching units: sudden natural disasters, sudden accidental disasters, sudden public health emergencies and sudden social security emergencies, then constructs an emergency language curriculum based on the theory of situational pedagogy and the aim is to be able to develop continuity of knowledge and train students to solve problems in real situations.

In Unit 1, public health emergencies are simulated by videos and verbal descriptions. After the teacher teaches words, phrases and sentence patterns related to public health emergencies, general medical knowledge, national policies and emergency treatment, two tasks are designed: informing international students in China about home quarantine and informing expatriates about precautions to be taken when going out during epidemics. Then students are asked to demonstrate in the classroom through role-playing and group discussion.

In Unit 2, a virtual laboratory is used to simulate sudden natural disaster situations. After the teacher teaches the words, phrases and sentence patterns of sudden natural disaster situations, the consequences of sudden natural disasters, precautions to be taken, and general knowledge of risk avoidance, two situational tasks are designed: earthquake rescue and flood emergency publicity. Then the students are asked to complete the teaching and learning activities in the classroom by means of group discussion and role-playing.

In Unit 3, the web video is used to experience sudden social security situations for students. After the teacher teaches the words, phrases and sentence patterns of sudden social security situations, the consequences of sudden social security disasters, precautions to be taken, and general knowledge of risk avoidance, two situational tasks are designed: discussing the precautions to be taken for refugee incursions at the border and organising the activities of pacifying blocked crowds after a terrorist incident. Then students can complete the teaching activities by group discussion and role-playing in the classroom.

In Unit 4, experiencing sudden accident situations with videos and pictures, after the teacher teaches words, phrases and sentence patterns of sudden accident situations, disaster psychology, and disaster communication skills, two situational tasks are designed: rescuing from traffic accidents and reassuring relatives after a plane crash. Then the students complete the teaching and learning activities in the classroom in a role-playing manner.

In the 4 units content design, the teaching objectives, teaching content, teaching time, teaching methods, teaching activities and teaching evaluation methods are shown in Table 3.

| Teaching unit                   | Teaching object                               | Teaching content   | Lesso<br>n time | Teaching<br>method   | Teaching activities                | Assessments  |
|---------------------------------|---|--|-----------------|--|------------------------------------|--|
| Public health<br>emergency      | A1, A2, A3, A4,<br>B2, B3, C1, C2.            | Words, phrases, and sentence<br>patterns for public health<br>emergencies; medical<br>knowledge, national policy,<br>and emergency treatment.                                | 8               | Simulated<br>learning: videos,<br>verbal<br>descriptions of<br>simulated<br>situations | Role play,<br>group<br>discussion  | Teacher<br>evaluation,<br>group mutual<br>evaluation |
| Sudden<br>natural<br>disasters  | A1, A2, A3, A4,<br>B1, B2, B3, C1,<br>C2, C3. | Words, phrases, and sentence<br>patterns for sudden natural<br>disaster situations; sudden<br>natural disaster consequences,<br>precautions, and common<br>sense evacuation. | 8               | Simulated<br>learning: virtual<br>laboratory<br>simulation<br>scenarios                | Group<br>discussion,<br>role play, | Teacher<br>evaluation,<br>group mutual<br>evaluation |
| Social<br>security<br>emergency | A1, A2, A3, A4,<br>B1, B2, B3, C1,<br>C2.     | Words, phrases and sentence<br>patterns for social security<br>emergencies; national<br>emergency policies for related<br>events and emergency<br>communication skills.      | 8               | Experiential<br>Learning:<br>Webcam<br>Experiential<br>Context                         | Role play,<br>group<br>discussion  | Teacher<br>evaluation,<br>group mutual<br>evaluation |
| Emergency<br>incident           | A1, A2, A3, B2,<br>B3, C1, C2.                | Words, phrases and sentence<br>patterns related to<br>emergencies; disaster<br>psychology, communication<br>skills.  | 8               | Experiential<br>learning: videos,<br>pictures to<br>experience<br>situations           | Role play                          | Teacher<br>evaluation,<br>group mutual<br>evaluation |

| Table 3 Co  | ontextual Appro | aches to Emer | geney Languag | e Curriculum  | Development |
|-------------|-----------------|---------------|---------------|---------------|-------------|
| Table 5. Co | mexiual Appio   | aches to Emer | gency Languag | ge Curriculum | Development |

# 4.2.2 Instructional Methods

Contextual pedagogy can help learners to easily extract knowledge and apply it when needed in the context of tasks that reflect real-life and present the teaching and learning process (Chiou, 2020). Contextual pedagogy using group learning, role-playing, and case studies as teaching strategies is effective in developing the competence of Chinese university students (Yang & Chen, 2022). Therefore, in the process of constructing emergency language courses under the theory of situational teaching, simulating or experiencing emergency situations and allowing students to complete teaching activities through group cooperation or role-playing can achieve the target of emergency personnel competence. From previous literature, situational pedagogy is an effective strategy for language courses (Smith & Loewen, 2018), but since there are still few cases of course design for emergency language (Teng, 2020). This study found that in emergency language course implementation method, with the teacher using pictures, videos or virtual labs, and that situational teaching strategies are used throughout the situational classroom to complete the situational tasks by role-playing, group discussion, and division of labour, which help students construct emergency language knowledge, master emergency language and improve their emergency language competence.

## 4.2.3 Assessments

Currently, there is a lack of research in disaster education evaluation in academia and little technical guidance on designing disaster education curriculum and curriculum evaluation (Dufty, 2018). In the midst of the emerging emergency language curriculum design, this study will use a multifaceted approach to the assessment process, including teacher evaluation and group mutual evaluation, in order to increase the credibility of the teaching and learning assessment results. In conjunction with the Emergency Language Course Competency Indicators and the classroom objectives, the teacher provides formative assessment feedback and final evaluation scores based on the completion of situational tasks, including the students' use of the emergency language, their mastery of emergency knowledge and their use of the emergency language to communicate. Successive groups of students were allowed to evaluate each other, culminating in a final evaluation score for the group, based on 50 per cent teacher ratings and 50 per cent group ratings. This is the more common form of second language assessment, which generally requires ratings to be derived directly from learners' oral presentations (Ericsson & Simon, 1993).

## 5. Discussion

In this study, we used the theory of contextual teaching (Lave & Wenger, 1991) to design four contextual teaching units, then designed the teaching activities and tasks in the units according to the characteristics of the situational teaching method, such as authenticity, communicativeness, and interestingness. The teaching activities and tasks in the units were designed according to the characteristics of the authenticity, communicative and interesting strategies of the contextual teaching method (Ozverir & Herrington, 2011; Wilhelm, 2018).

In situational pedagogy, learners must infer and acquire knowledge based on situational information, learners demonstrate how the knowledge they acquire can be used to deal with real-life problems (Lai & Hwang, 2014). The use of situatonal pedagogy's group learning, role-playing and case studies as instructional strategies is effective in developing the competencies of Chinese university students (Yang & Chen, 2022). In this study, questioning, visual presentation or experiential methods (Kim & Hannafin, 2011) were used to introduce the context, and the more appropriate way of introducing the context for adults is not only in line with the laws of second language acquisition for adults, but also helps students to feel the effects of reformed learning and teaching experience (Parmaxi, 2023). Therefore, situational tasks are relevant to the situation that elicit students' assumptions and reflections on real-life problems in an emergency situation (Chiou, 2020) are more likely to lead to the acquisition of target language knowledge in a real-life context (Ozverir & Herrington, 2011), which is in line with the characteristics of an emergency language curriculum.

Given that emergency language services are aimed at the generation of emergencies, the suddenness of time and the complexity of the environment determine that students in emergency language courses have relatively limited opportunities to complete their learning in a real environment. The "theory + practice teaching in emergency language service classroom" mode is a teaching training carried out by teachers in simulated situations under controlled environments and predefined conditions, which can compensate for the objective limitations to a certain extent, and it is also a bold attempt to broaden the teaching channels (Li & Pan, 2021).

During the implementation of situational pedagogy, teachers can provide different realistic situational settings for

teaching and learning in the emergency language classroom. In the instructional design of a contextual emergency language course, teachers organize teaching and learning activities and provide students with the opportunity to practice inquiry, cooperation and autonomy. In situational pedagogy, learners must infer and acquire knowledge based on situational information, demonstrating how the acquired knowledge can be applied to deal with real-life problems. In addition, teachers are also required to control the process and duration of the contextual simulation activities and ultimately evaluate the simulation of the various roles (Gao & Chen, 2023). The above teaching and learning activities provide a suitable platform for the implementation of the curriculum. At the same time, as an important part of the curriculum, they are constantly practised by the students, which will contribute to the cultivation of emergency language talents, and promote the mastery of language skills as well as the practical use of the language by the students.

Specifically in the field of emergency language, the emergency language competence indicator is the emergency language knowledge and competence needed to cope with emergencies (Li et al., 2020). At present, the research on the main body of emergency language service talents is still rare, the research on the competence indicator of emergency language service talents from the perspective of the competence of emergency language service volunteers is even more scarce (Teng, 2021). Tan (2023) suggested that disaster education emphasized not only the teaching of knowledge and skills, but also the instruction of emotions and values primarily to develop students' sense of global citizenship and responsibility, to promote their intercultural understanding and communication. According to Organization for Economic Co-operation and Development (2016, pp. 3-4), "competence" refers not only to "knowledge and skills", but also to "the sum of the abilities to organize knowledge, social resources to meet the demands of complex tasks in a given context, and social resources to fulfil complex tasks in specific contexts". This study locates the competence indicators of emergency language courses into 3 modules: emergency language application competence, emergency professional knowledge competence and emergency language communication competence, and each module into 10 second-level talent competence indicators. Studying the competence indicators of emergency language service talents is also the focus of research on the cultivation of emergency language service talents and emergency language courses (Li, 2020). Therefore, establishing the competence indicators for the training of emergency language talents is of great and urgent significance for improving the comprehensive quality of emergency language talents and promoting teachers' thinking about disaster teaching (Tan, 2023).

## 6. Conclusion

First of all, according to the light of the characteristics of service, emergency and professionalism of emergency language service (Teng, 2021), this study considers that the competence indicators of emergency language service talents mainly involve moral quality, ethical quality, disciplinary quality, technological quality and operational quality. Considering the actual situation of undergraduate training of Chinese university students, the indicators of emergency language course competence are positioned into 3 modules: emergency language application competence, emergency professional knowledge competence and emergency language communication competence. On the basis of these modules, it is refined into 10 secondary competence indicators to clarify the cultivation objectives of this course and the assessment indicators for students.

Secondly, this study adopts the situational teaching method, which regards the learning of emergency language courses as a situational practice, and sets up a context for each thematic unit in the design of the emergency language courses, guides students to learn language in the environment and completes the problems raised by the teacher by means of group collaboration, cooperative discussion and other learning modes. Then the students demonstrates the results of the group and constantly reflects on the process of mutual evaluation between the teacher and the students, so as to master the skills of emergency language application and relevant emergency language expertise. They can then master emergency language application skills and related emergency language expertise, cultivate the quality and ethics of practitioners in emergency situations, and meet the talent cultivation ability index of the emergency language course.

In terms of emergency language curriculum design, each learning unit will include three steps of creating a context, introducing the context and deepening the context. The different questions and different tasks will be set up in the classroom according to the different contexts in which various types of emergencies take place, so that students will be repeatedly given communicative language training and language skills and disciplinary knowledge will be fused to communication literacy. Students who were the target of the situational pedagogy in the language teaching classroom also believed that after engaging in the language tasks, they were able to identify communication barriers caused by language use related to culture, interlocutor, context and situation, which is an important skill for

intercultural communication development (Galante, 2022), in order to enhance the three major modules of the emergency language talent indicator, including emergency language application, knowledge and communication skills. In this study, the creative design of the emergency language course is of innovative value. Teachers carry out teaching and training in simulated situations to make up for the objective limitations of the real situation of emergency language, but also a bold attempt to broaden the teaching channels, which will help to train students' emergency language skills.

In conclusion, disaster education is an important and urgent education, which is of great significance for cultivating emergency language talents, improving the emergency language ability of college students, and then enhancing the national emergency response capability. The research on disaster education in China is still insufficiently detailed and requires continuous thinking, practice and innovation in teaching methods. Although this study explored the situational pedagogy of emergency language courses, it still failed to measure the effectiveness of emergency language courses under the situational pedagogy. The next step should be an in-depth discussion of the nature of emergency language courses, which further exploration of the connotation of the discipline of international language services and talent cultivation mode under the background of "new liberal arts".

# 7. Limitation

At present, China's attention and development of disaster education is relatively lagging behind and there are many problems and shortcomings. At present, many discussions on emergency language are conducted from a macro perspective, the number of micro studies and designs is very small. This study also analyses only from the curriculum design and talent competence indicators, which does not use experimental teaching and other methods to conduct empirical research. In the face of the emerging course, more empirical research should be used to verify its teaching effectiveness, in order to more comprehensively practice the improvement and establishment of the discipline of emergency language to enhance the efficiency of the cultivation of national emergency language talents.

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